Your Virtual Visit in 10 Steps
From the MyChart Mobile App on Your Mobile Device
You can participate in a virtual visit through your mobile device or from a desktop computer with a camera.
You can check in up to 30 minutes early for Virtual Visits.

1. Tap Appointments from menu screen in MyChart Mobile.

2. Tap the appointment to open.

3. You must eCheck-In to begin the visit. Tap Go to eCheck-In.
You can eCheck-In up to 24 hours before your appointment start time.

4. Verify your information and sign documents. Add or remove medications, allergies, health issues, and insurance coverage if needed.
Tap This information is correct, or Finish Later to return to this point.

5. A Next button appears. Tap to continue to move through the categories.
Once all the information has been verified or updated, tap submit.

6. ECheck-In is complete. Tap the appointment again to open. The Begin Visit button appears along with a review of video visit instructions.
When ready, tap Begin Visit.

7. A new window will open from Zoom. Tap Join Meeting.

8. Open the page in Zoom.
If the video drops, come back to this Begin Visit button.
You can join up to 60 minutes after the visit start time.

9. If the provider has not yet logged in, you will be instructed to wait for the host (the provider).

10. When your visit is over, you will receive an After Visit Summary in MyChart.