Your Virtual Visit in 7 Steps

From the MyChart Website

You can participate in a virtual visit through your mobile device or from a desktop computer with a camera. You can enter the visit up to 30 minutes early for Virtual Visits.

1. Click Appointments and Visits from Visits dropdown menu.
2. You must eCheck-In to before your appointment. Click eCheck-In for your appointment up to 24 hours before it starts.

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3. Verify your information and sign documents. Add or remove medications, allergies, health issues, and insurance coverage if needed. Check This information is correct, or Finish Later to return to this point.
4. Click Next to continue to move through the categories. Once all the information has been verified or updated, click submit.

5. ECheck-In is complete. Instructions for joining the visit appear. Click Begin Video Visit to connect. The Begin Video Visit button is available up to 30 minutes before the visit time.
6. Zoom will launch. If the provider has not yet logged in, you will be instructed to wait for the host (the provider).

If the video drops, come back to this Begin Video Visit button. You can join up to 60 minutes after the visit start time.

7. When your visit is over, you will receive an After Visit Summary in MyChart.

March 2020

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under the grant number H2QCS30280 “Health Center Controlled Networks”, through the use of funds from the total annual award of $2,730,000.00. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government.