ECheck-In for Your Virtual Visit
From the MyChart Mobile App

Before your Virtual Visit, you must eCheck-In. This process can be completed up to 24 hours in advance. You can enter the visit up to 30 minutes early.

1. Tap Appointments from menu screen in MyChart Mobile.
   ![MyChart Mobile App](image1)

2. Tap the appointment to open.
   ![Appointments](image2)

3. You must eCheck-In to begin the visit. Tap Go to eCheck-In. You can eCheck-In up to 24 hours before your appointment start time.
   ![ECheck-In dialog](image3)

4. Verify your personal information. Click Edit to make changes. When ready, tap This information is correct and then tap Next.
   ![Personal info](image4)

5. If this is your first Virtual Visit, you will have to sign an Informed Consent for Telehealth Consultations. Tap Review and Sign. After reading the form, draw in the box to sign. Click Continue. Then tap Next to move on.
   ![Informed consent](image5)

6. Review medications, allergies, health issues, and insurance information. Update, add or remove items if needed. Your clinic will review each change after you finish eCheck-In. Tap This information is correct and click Next. When you reach the last item, tap Submit.
   ![Medications](image6)

7. Sometimes your provider will want you to fill out a questionnaire. Some clinics offer the ability to pay balances or copays. This is optional.
   ![Payments](image7)

8. ECheck-In is complete. Tap the appointment again to open. Tap Begin Visit to connect, and then tap Join Meeting. Tap Open in Zoom.
   ![Begin visit](image8)

   Zoom will launch. Wait for the host (the provider) to start the video.
   ![Waiting for host](image9)

March 2020

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under the grant number H2QCS30280 “Health Center Controlled Networks”, through the use of funds from the total annual award of $2,730,000.00. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government.

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