

# 2025 ANNUAL REPORT



**A Year in Motion:** Building Momentum for a Healthier Tomorrow

Roanoke Chowan Community Health Center

# Our Principles



## Mission

Great care for every one, every day.

Excelente cuidado para todos, todos los días.

## Vision

Respectful, Compassionate, Caring, Honest, and Committed.

Respetuoso, Compasivo, Bondadoso, Honesto, y Comprometido.

## Values

We strive to be the premier healthcare provider, dedicated to and supported by the people we serve.

Esforzándonos para ser el principal proveedor de salud, dedicado a, y apoyado por la gente que servimos.

# Contents

<b>A Message from our Board Chair Member</b>	<b>4</b>
<b>A Message from our Chief Executive Officer</b>	<b>5</b>
<b>Our Departments</b>	<b>6</b>
<b>Our Data</b>	<b>19</b>
<b>Our Team</b>	<b>24</b>
<b>Community Recognition &amp; Awards</b>	<b>30</b>
<b>Our Services</b>	<b>36</b>

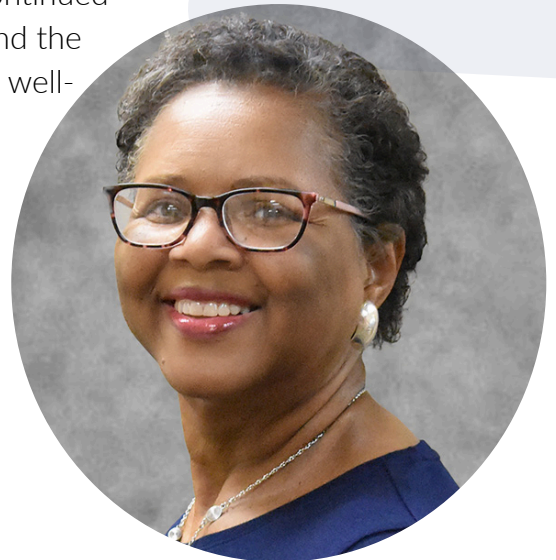
# A Message from Our Board Chair

Each year brings its own set of challenges, successes, and moments of reflection. The year 2025 was no different. During a time of change within healthcare and our organization, Roanoke Chowan Community Health Center remained strong and focused on its mission to serve the communities of northeastern North Carolina.

Like many healthcare organizations across the country, RCCHC faced challenges, financial pressures, and evolving healthcare needs. Despite these realities, our focus never shifted from providing accessible, compassionate, and high-quality care to the people who depend on us. Our staff has been phenomenal, continuing to strive to be the premier healthcare provider dedicated to and supported by the people we serve. Their work reflects the values that guide RCCHC - respect, compassion, care, honesty, and commitment to our patients and community.

The Board of Directors is proud to stand behind our leadership team and staff as they continue strengthening the organization and providing great care for every one, every day. Their dedication ensures that RCCHC remains a trusted healthcare provider for our region.

On behalf of the Board of Directors, thank you for your continued support of Roanoke Chowan Community Health Center and the important work we do together to improve the health and well-being of our community.



*Sheila Vaughan Eley*

Board Chair

# A Message from our Interim Chief Executive Officer

As I reflect on my six months as Interim CEO, I have developed a great deal of respect for this organization's foundation and its people. In this short time, I have seen the consistent dedication of our teams and the trust they have earned from our patients. My role was to provide temporary leadership, and I quickly learned that the organization's strength lies in the daily commitment of its staff, who ensured that our mission remained a clear focus during this period of transition.

During this time of transition, it has been encouraging to see our mission continue to move forward. Our teams have worked to expand access to care and maintain community trust. Progress on key initiatives, such as expanding access, has continued steadily, driven by a skilled and capable workforce. It is a credit to the organization that its important work not only continued but was thoughtfully maintained. To the dedicated staff of RCCHC: thank you. As an outside observer, I have appreciated your resilience and professionalism. You are the foundation of this organization, and your collaborative spirit and willingness to embrace change, has been essential during this transition. Your work embodies the values of RCCHC.

My focus over these past months has been to support the teams and ensure stability. As we look ahead, the priority is to facilitate a smooth transition for the next permanent leader. We are preparing the groundwork for them to build on the positive momentum this organization has cultivated. The updated strategic initiatives recently adopted provide a solid foundation for the future.

To our patients, partners, board members, and community members, I offer you a message of profound optimism and shared purpose. The challenges we face are significant, but our collective will to overcome them is even greater. RCCHC is more than just a health center; we are a community united by a common belief that everyone deserves the chance to live a healthy and fulfilling life. Your trust, support, and partnership are the fuel that powers our mission. Together, we will continue to build a legacy of health, hope, and healing for generations to come.



*Reuben Pettiford*

Interim Chief Executive Officer

# Our Departments



# Behavioral Health

The Behavioral Health Department continues to advance organizational priorities by expanding access to care, strengthening quality outcomes, and supporting sustainable service growth. In 2025, the department had **3,300** encounter visits across adult and pediatric populations through both clinic-based services and school-based programming at Hertford County Middle School and Hertford County High School. Behavioral Health maintains strong integration with Primary Care and the Diabetes program, resulting in coordinated, comanaged care that improves continuity and addresses both medical and behavioral health needs.

The department continues to provide substance use treatment services, including the Medication Assisted Treatment (MAT) program, while utilizing Behavioral Health grant funding to reduce barriers to care for vulnerable populations. Strategic initiatives include integrated Behavioral Health within primary care, school-based service delivery, expanded MAT programming, coordinated referrals with medical providers, and ongoing staff development through targeted training and certification opportunities. These efforts support improved patient outcomes, strengthened community partnerships, increased service capacity, and long-term sustainability, reinforcing the organization's commitment to comprehensive, accessible, and community-centered care.



**Chaquella Daughtry**  
Director of Behavioral Health



**Enfinity Afryiyie,**  
LCHMCA



**Lindsey Phelps-Copeland**  
LCSW



**Emmie Taylor,**  
LCSW



**Radasia Sessoms,**  
Behavioral Health Patient  
Navigator



**Gwendolyn Moore,**  
LCSWA



**Latasha Bond,**  
LCSWA

# Dental

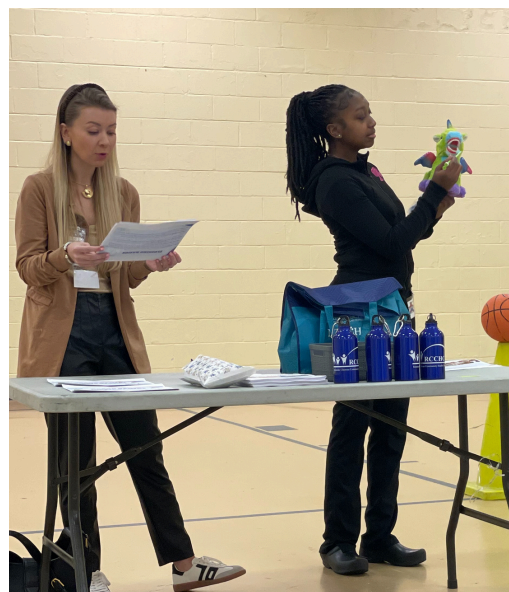


Aulander Dental and Primary Care officially began offering dental services in August 2025. From the start of services through the end of 2025, the dental department completed **795** patient encounters and served **412** unduplicated patients.

Dental services continue to be in high demand within our community, as demonstrated by a steadily growing waitlist and consistent referrals from medical providers. Despite this increased demand, our dental team remains committed to scheduling new patients as frequently as possible while maintaining continuity of care for established patients. Staff work each week diligently to balance patient access, quality care, and timely services to meet the oral health needs of our community.

## Dental Services Offered (2025)

- Comprehensive oral evaluations and limited exams
- Preventive services, including cleanings, fluoride treatments, and sealants
- Diagnostic services, including digital radiographs (X-rays)
- Restorative services, including fillings and crowns
- Dental extractions and removable prosthodontics, including dentures

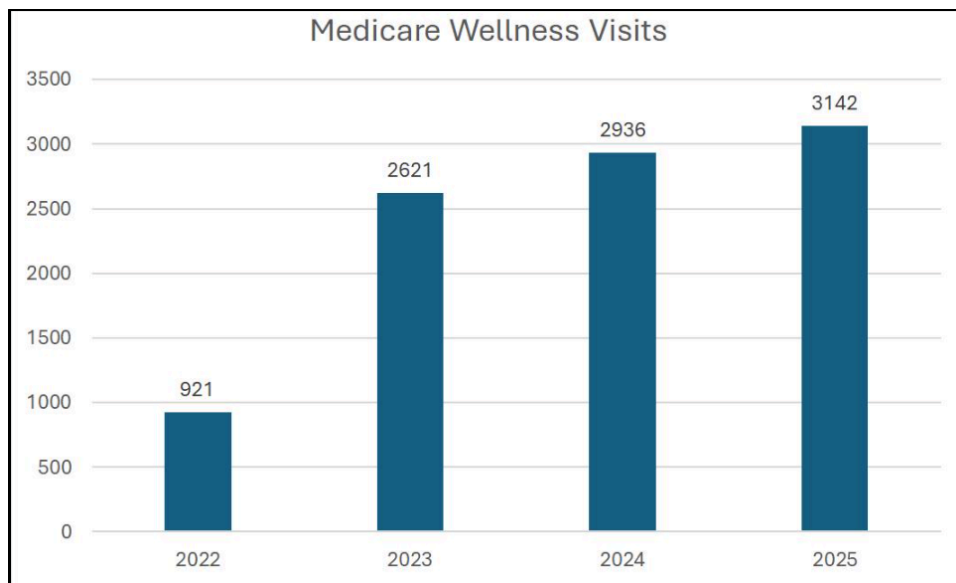


# Care Management

The RCCHC Care Management Department encompasses Nurse Care Management, Case Management, Payer Care Gap/Opportunity Management, Transition of Care Outreach, School-Based Health, and ECU Home-Based Telehealth.

The department achieved notable performance metrics and patient outreach results:

- 78%** Care Gap opportunities were reviewed and addressed for patients, with 70% successfully closed and 8.7% pending payer confirmation.
- 85%** Of the referred case management patients, received direct assistance.
- 96%** Hospital follow-up outreach was completed for discharged patients.
- 93%** Of patients seen in the Emergency Department received post-visit outreach.
- 341** Patients were provided with Nurse Care Management services throughout the year.
- 323** Total encounters occurred in School-Based Health Centers, including medical visits, behavioral health services, nutrition counseling, immunizations, health assessments, sports physicals, and nurse visits.
- 265** ECU Home-Based Telehealth visits were conducted, including nutrition and medical visits, contributing to measurable improvements in diabetes management, weight loss, blood pressure, and cholesterol levels.



**3,142 Medicare Wellness visits in 2025**

## Professional Development

Jennifer Curley, Latorn Holloman, and Jessica Barrett, RD, presented their poster, “Home Telehealth Care for Nutritional Management of Diabetes,” at the National Rural Health Association Annual Rural Health Conference in Atlanta, GA, where it received formal recognition. The Care Management team and providers also participated in the Hertford County Schools Open House, strengthening community engagement and awareness of available services.



## Organizational Outreach

In 2025, the Care Management Department strengthened community engagement through collaborative initiatives. A key highlight was the Thanksgiving Blood Pressure Screening Event for SNAP recipients, conducted in partnership with the Advocacy and Mobile Team. Participants received \$50 Food Lion gift cards, promoting both preventative health and access to nutritious food.

# Rural Residency

The ECU Rural Family Medicine Residency Program was established to address the growing need for high-quality, accessible healthcare in rural eastern North Carolina. Rooted in community-based training, the program prepares physicians to practice comprehensive, patient-centered medicine in rural and underserved areas.

## Welcomed 5th Residency Class

In 2025, the program proudly welcomed nine residents to our fifth residency class across all training sites, marking continued growth and strengthening of our rural training mission.

At our Ahoskie site, we welcomed:

- Dr. Carolina Celades-Errando
- Dr. Sayani Patra
- Dr. Pavi Sahota

These physicians bring diverse experiences, backgrounds, and perspectives that enhance the quality of care delivered to the communities we serve throughout eastern North Carolina. Their arrival reflects the sustained expansion and vitality of our rural residency program and our commitment to training physicians where they are needed most.



## Celebrating Our Second Graduating Class



We also celebrated the graduation of our second residency class, including Ahoskie's own Dr. Brooke Hunter.

Dr. Hunter has chosen to remain in our rural community and joined Roanoke Chowan Community Health Center as the Assistant Site Director for the ECU Rural Family Medicine Residency Program. Dr. Hunter has also taken on the role as Assistant Program Director for the entire Rural program.

Her decision to stay and serve locally is a powerful reflection of our program's mission: to train and retain high-quality physicians in rural eastern North Carolina. Dr. Hunter's transition into leadership also marks an important milestone in the maturation and sustainability of our program.

## Dominican Republic Medical Mission

In June 2025, our Rural Residency Team successfully completed its third Annual Medical Mission Trip to the Dominican Republic. Residents Dr. Brooke Hunter, Dr. James Dhanota, and Dr. Margaret Pearce, alongside faculty and staff, delivered essential medical care to underserved populations in rural communities.



Over the course of four days, the team provided care to more than 550 patients, addressing a wide range of acute and chronic health conditions in resource-limited settings. This continued global health initiative not only expands access to care for vulnerable populations but also enhances resident education through immersive, hands-on experience in culturally competent, community-based medicine.

## Rural Residency Orientation

As part of orientation, the full residency program convened at the Country Doctor Museum to provide incoming residents with a deeper understanding of the history and evolution of rural medicine.

This experience offered valuable context on the legacy of country doctors who served as lifelines for their communities, often delivering comprehensive care across generations with limited resources. By grounding residents in this history, the program reinforces its mission to prepare physicians who are adaptable, community-focused, and dedicated to advancing rural healthcare.



# Pharmacy

Pharmacy services remain a vital component of RCCHC's care delivery model and represent one of the organization's most significant sources of revenue. Beyond its financial impact, the pharmacy plays a critical role in advancing patient health outcomes by improving access to affordable medications, supporting adherence, and integrating closely with clinical care teams. Through a patient-centered approach and strategic partnerships, the pharmacy program continues to strengthen both the sustainability of the health center and the quality of care provided to the communities we serve.

## Pharmacy Services & Growth

RCCHC's pharmacy program continued to expand its reach and impact in 2025, supporting both patient access and continuity of care. Over the course of the year, the team processed more than **60,000** prescriptions, serving over **5,000** patients across the community.

The program also strengthened its network through partnerships with more than **60** contract pharmacies, enhancing coordination and accessibility for patients.

To further support clinical excellence, RCCHC welcomed a new local pharmacist, Dexter Peele, PharmD, whose addition brings valuable expertise and reinforces the organization's commitment to high-quality, patient-centered care.

Medication access and convenience remained a priority, with continued growth in the medication delivery program. Nearly **100** patients were enrolled in the service, resulting in approximately **500** deliveries and the successful distribution of more than **650** individual medications. This program plays a key role in reducing barriers to care and improving medication adherence among patients.



# Seasonal Agriculture

Our organization remains committed to supporting the health, safety, and well-being of the agricultural worker population. Despite seasonal challenges, including shifts in local agricultural production, severe weather disruptions, and limited provider availability, RCCHC maintained essential outreach services and strengthened key partnerships to ensure continued access to care.

Throughout the peak season (April–October), outreach teams conducted **180** patient visits across **19** camps, delivering consistent clinical services in the field. Although total patient volume decreased compared to previous years, this trend reflects broader agricultural changes in the region, including the reduction of tobacco production at two local farms and a resulting decrease in worker recruitment.

To continue advancing our mission, RCCHC maintained a strong focus on both clinical care and supportive services. Workers received essential health education on hydration and pesticide safety, along with safety training in partnership with NC Extension, including CPR and agricultural work safety instruction. We also continued to distribute welcoming hygiene kits with branded materials to ensure workers felt supported and connected to available services.

To reduce barriers to care, transportation to clinics and direct medication delivery services remained in place. In addition, our ongoing digital health survey partnership with ECU-NCSU continued to elevate worker voices and inform broader advocacy efforts aimed at improving systemic access to care.

Despite operational challenges, the program remained a consistent and trusted presence for agricultural workers throughout the season. Our continued commitment to partnership, outreach, and direct care reflects our mission to protect and promote the health and dignity of this essential workforce.

To reduce barriers to care, transportation to clinics and direct medication delivery services remained in place. In addition, our ongoing digital health survey partnership with ECU-NCSU continued to elevate worker voices and inform broader advocacy efforts aimed at improving systemic access to care.

Despite operational challenges, the program remained a consistent and trusted presence for agricultural workers throughout the season. Our continued commitment to partnership, outreach, and direct care reflects our mission to protect and promote the health and dignity of this essential workforce.



# Workforce Development

In 2025, Workforce Development at Roanoke Chowan Community Health Center focused on strengthening sustainable talent pipelines, advancing career pathways, and positioning the organization as a regional leader in healthcare workforce development. Through intentional partnerships, earn-and-learn models, and leadership engagement, Workforce Development supported both immediate workforce needs and long-term talent sustainability.

## Key Highlights

A major milestone during the year was RCCHC receiving the *Outstanding Registered Apprenticeship Program Award*, recognizing the organization's leadership and innovation in developing high-quality healthcare career pathways in rural communities. This recognition reflects RCCHC's commitment to creating structured earn-and-learn opportunities that support workforce growth while improving access to patient care across the region.



In addition, RCCHC's Registered Apprenticeship Program achieved Permanent Program Status, marking a significant step in ensuring long-term sustainability of the organization's workforce development strategy. Permanent status is awarded to programs that demonstrate strong participant outcomes, structured training models, successful completion rates, and alignment with industry workforce needs. This achievement further positions RCCHC as a model organization for rural healthcare workforce pipeline development.

Throughout 2025, RCCHC continued expanding structured workforce pathways supporting Medical Assistants, nursing staff, EHR specialists, and administrative career tracks. Workforce Development supported staff transitioning from entry-level roles into clinical training programs, strengthening internal advancement opportunities and supporting employee retention. RCCHC also successfully hosted college and university interns across multiple departments, including clinical operations, pharmacy, behavioral health, care management, and administrative services. Students received structured onboarding, mentorship, and competency-based learning experiences aligned with real-world healthcare operations. Partnerships with regional colleges, universities, and workforce organizations continued to support clinical rotations, workforce exposure, and career exploration opportunities for local students.

## Strategic Partnerships & Talent Development

RCCHC leveraged funded partnerships with Camber Foundation and Eastern AHEC, supporting **25** apprentices and interns across multiple departments. Academic collaborations included the UNC Eshelman School of Pharmacy, providing a comprehensive clinical pharmacy student experience.

Additional pipeline partnerships included:

- Chowan University
- Hertford County Early College High School
- Hertford County High School

Students and interns were placed in departments aligned with their career goals, including Referrals, Finance, Front Desk, IT, EPIC team, and more.

## SECU Fellows Internship Program

RCCHC participated in the SECU Fellows Program, funding an ECSU dual-major pre-med/pre-dentistry student from Hertford County and a recent HCECHS graduate. The intern completed a comprehensive rotation including frontline operations, case management, and dental services.

Workforce Development supported the implementation of internal training initiatives focused on leadership development, workforce readiness, and clinical skill advancement. These efforts helped strengthen workforce sustainability while supporting RCCHC's mission to provide high-quality, accessible healthcare services.

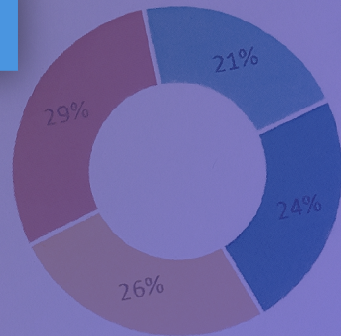
Looking ahead, RCCHC will continue expanding healthcare career pathways, strengthening workforce retention strategies, and growing apprenticeship and internship opportunities to support long-term workforce stability and organizational excellence.



# Our Data

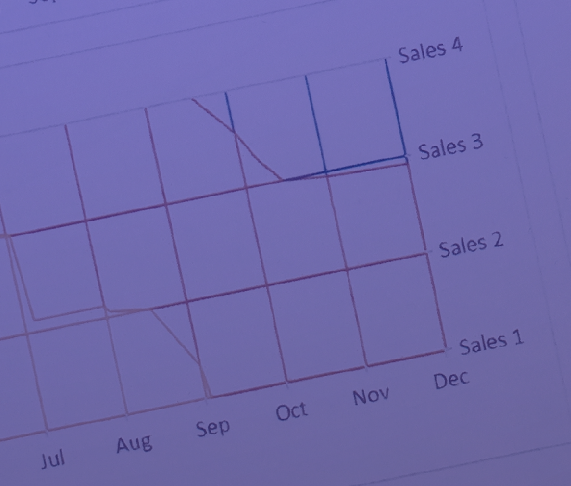


Sales Percent



■ Sales 1  
■ Sales 2  
■ Sales 3  
■ Sales 4

Month	Sales 1	Sales 2	Sales 3	Sales 4
Jan	32453	36754	50565	45678
Feb	34677	43456	53211	56789
Mar	41345	56755	53422	54568
Apr	45242	56978	56437	57675
May	43546	57785	57675	59646
Jun	53654	56353	57675	59646
Jul	56743	58976	67454	67454
Aug	56783	58976	78454	78454
Sep	59564	60876	79535	79535
Oct	67432	64532	79535	80535
Nov	68422	68953	80535	80535
Dec	70478	69432	80535	80535
Total	559867	620394	691500	691500
Percent	21.1%	23.3%	26.3%	29.3%



# Quality

In 2025, Roanoke Chowan Community Health Center (RCCHC) served **18,008** unique patients across all sites, with a total of **59,599** visits, including **58,516** in-person visits and **1,083** virtual visits.

## Quality & Risk Highlights

RCCHC achieved notable improvements across multiple quality measures:

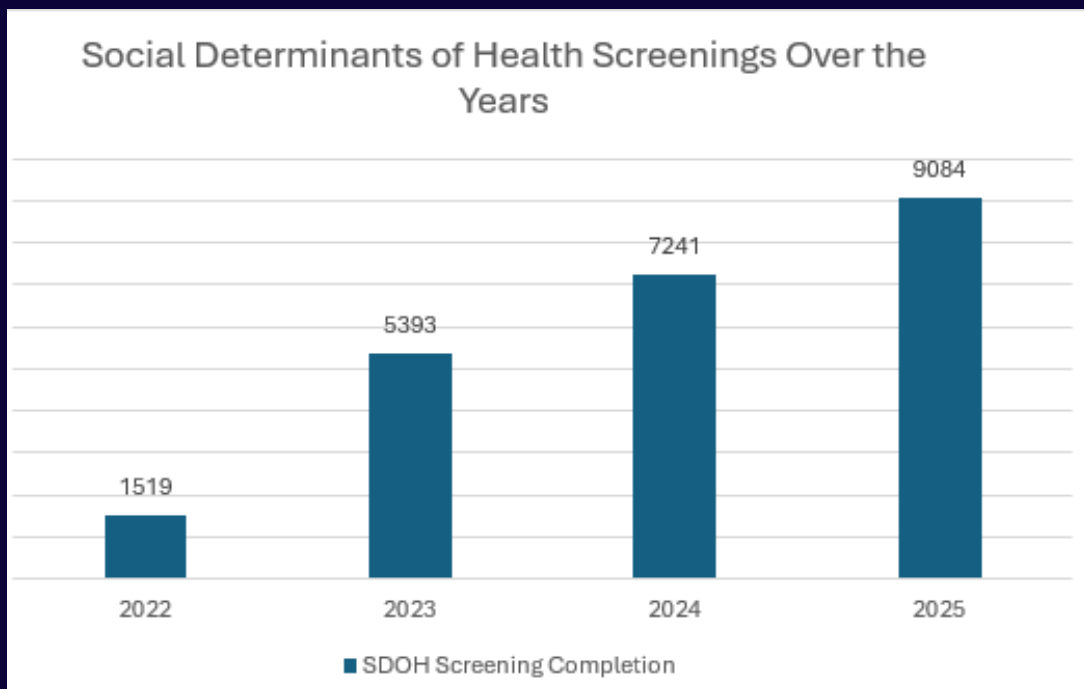
**Colorectal Cancer Screening: 63.85% (3.75% improvement from 2024; 6.45% total improvement since 2023)**

**Breast Cancer Screening: 81% (11.6% improvement from prior year)**

**Blood Pressure Control: 76.89% (3.89% improvement from prior year)**

**Diabetes Poor Control (A1C >9%): 1.31% improvement from prior year**

**Social Determinants of Health (SDOH) Screenings Completed: 9,084 (1,843 more than prior year)**



## Quality Improvement & Patient Experience

RCCHC continued to strengthen its commitment to quality and operational excellence through enhancements to the peer review process. These improvements ensured greater standardization and alignment across clinical operations. As a result, the 2025 peer review cycle concluded with no significant findings, reflecting the organization's continued adherence to high standards of care.

Patient satisfaction remained a key priority, with overall satisfaction exceeding the organizational goal. RCCHC achieved a **92.6** satisfaction score, surpassing the target of 90. The introduction of a new, patient-centered survey methodology—allowing responses via email, text, or phone based on individual preference—significantly increased engagement. A total of **1,796** surveys were completed, representing an increase of **526** responses compared to the previous year.

## Clinical Programs & Performance

The Medication Therapy Management (MTM) program demonstrated exceptional growth and impact in 2025. The program exceeded its monthly target of **55** visits, achieving an average of **113** visits per month, more than doubling its goal. This performance highlights the program's critical role in supporting patient outcomes through medication optimization and education.

## Organizational Culture & Workforce Engagement

In 2025, RCCHC further invested in strengthening its organizational culture by implementing comprehensive Culture of Safety and Employee Satisfaction Surveys. These initiatives were designed to assess overall organizational health, enhance workforce engagement, and reinforce high-reliability practices.

The surveys provided valuable, data-driven insights into key areas, including staff perceptions of safety, communication effectiveness, leadership support, and overall job satisfaction. Findings from these efforts are being used to inform continuous improvement strategies and foster a supportive, high-performing work environment.

# Population Health

RCCHC remains dedicated to advancing equitable, high-quality care through innovative programs and data-driven strategies. In 2025, our efforts in value-based care, preventative health, and community outreach resulted in measurable improvements in patient outcomes and access to services. These initiatives reflect our continued focus on reducing barriers, addressing health disparities, and strengthening the overall health of our communities.

## Advancing Value-Based Care and Population Health Outcomes

RCCHC continues to strengthen its performance in Value-Based Care (VBC) contracts, reflecting both the quality of care provided and its sustainability as a revenue stream. Nearly 83% of RCCHC's patient population is attributed to the organization through our 14 VBC contracts.

Key highlights include:

- Performance at or above benchmark on **57%** of VBC quality measures compared to 2024
- Notable improvements in:
  - Breast Cancer Screening
  - Colorectal Cancer Screening
  - Emergency Department Outreach
  - Medication Adherence

Additionally, Shared Savings and Quality Incentive earnings increased by more than **250%** from 2023 to 2024, totaling \$1.6 million, compared to \$627,000 in 2023. As of April 2026, 2025 earnings are projected to meet or exceed \$1.6 million.

*Note: Final quality scores and Shared Savings/Quality Incentive payments for Performance Year 2025 will not be confirmed until approximately October 2026.*

## Addressing Barriers to Care

Recognizing transportation as a critical barrier to health outcomes, RCCHC provided transportation services to over **155** underinsured and uninsured patients living with chronic conditions. In total, more than 21,497 miles of transportation were provided, enabling access to essential services including primary and specialty care appointments, pharmacy services, and food resources.

## Expanding Cancer Screening Through Strategic Partnerships

RCCHC's participation in the HRSA Accelerating Cancer Screening (AxCS) Moonshot Grant concluded in December 2025 after a successful two-year period. Due to the program's demonstrated impact, RCCHC secured additional annual funding beginning January 1, 2026, allowing for the continuation of these critical interventions.

Through a strong partnership with UNC Lineberger Comprehensive Cancer Center, RCCHC focused on increasing colorectal cancer (CRC) screening rates in a region identified as a high-risk "hot spot." Outreach and patient navigation services were implemented to support individuals in completing screenings and accessing follow-up care after abnormal results.

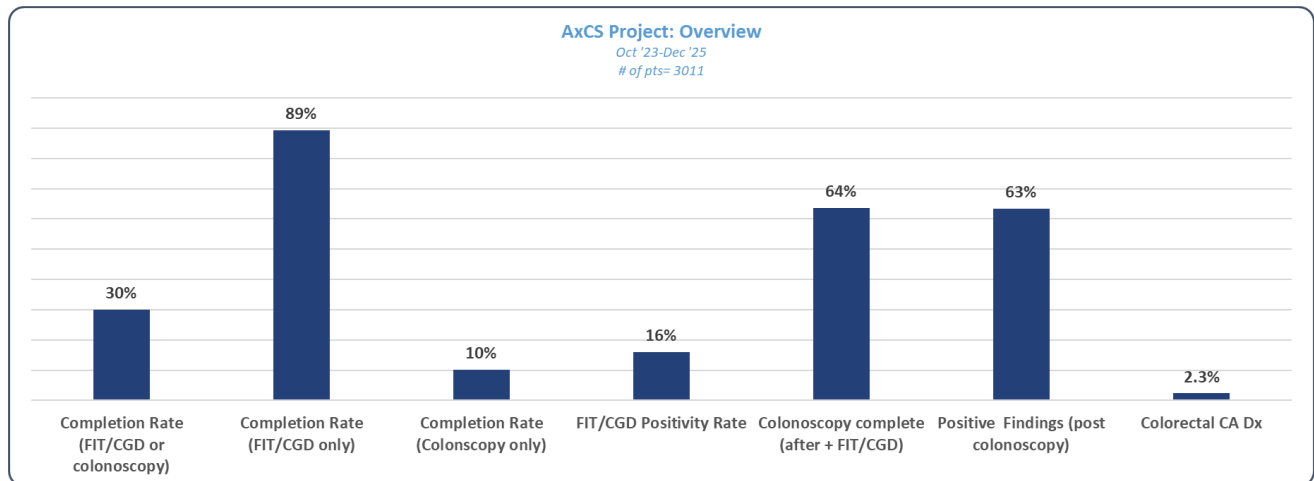
The program also focused on reducing disparities in CRC screening across key populations:

**51%** of Black/African American patients completed CRC screening.

**42%** of male patients completed CRC screening.

**27%** of uninsured patients completed CRC screening.

**27%** of patients aged 45–49 completed CRC screening.



## AxCS Grant Outcomes

**CRC Screening UDS rate increased from 60.1% in 2024 to 63.6% in 2025**

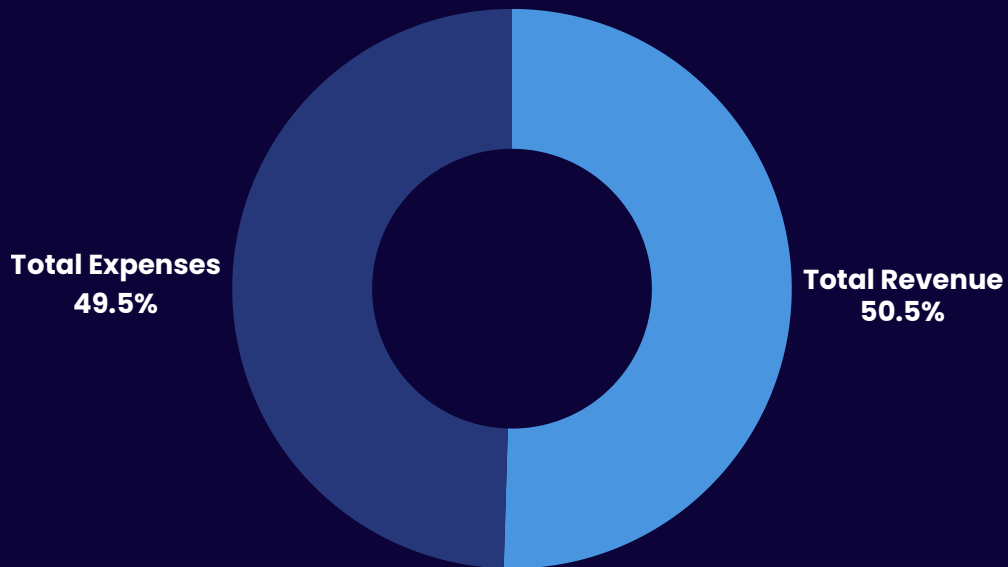
**Over 3000 screening kits were distributed, with a 30% completion rate**

**Of completed screenings, 16% resulted in positive screenings**

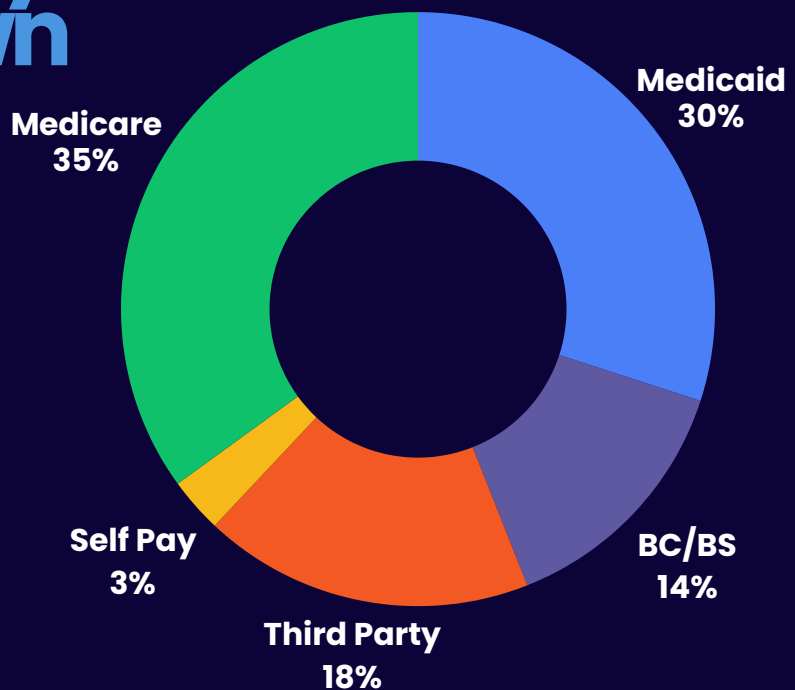
**64% of patients with positive results completed a follow-up colonoscopy within 50 days**

# Finance

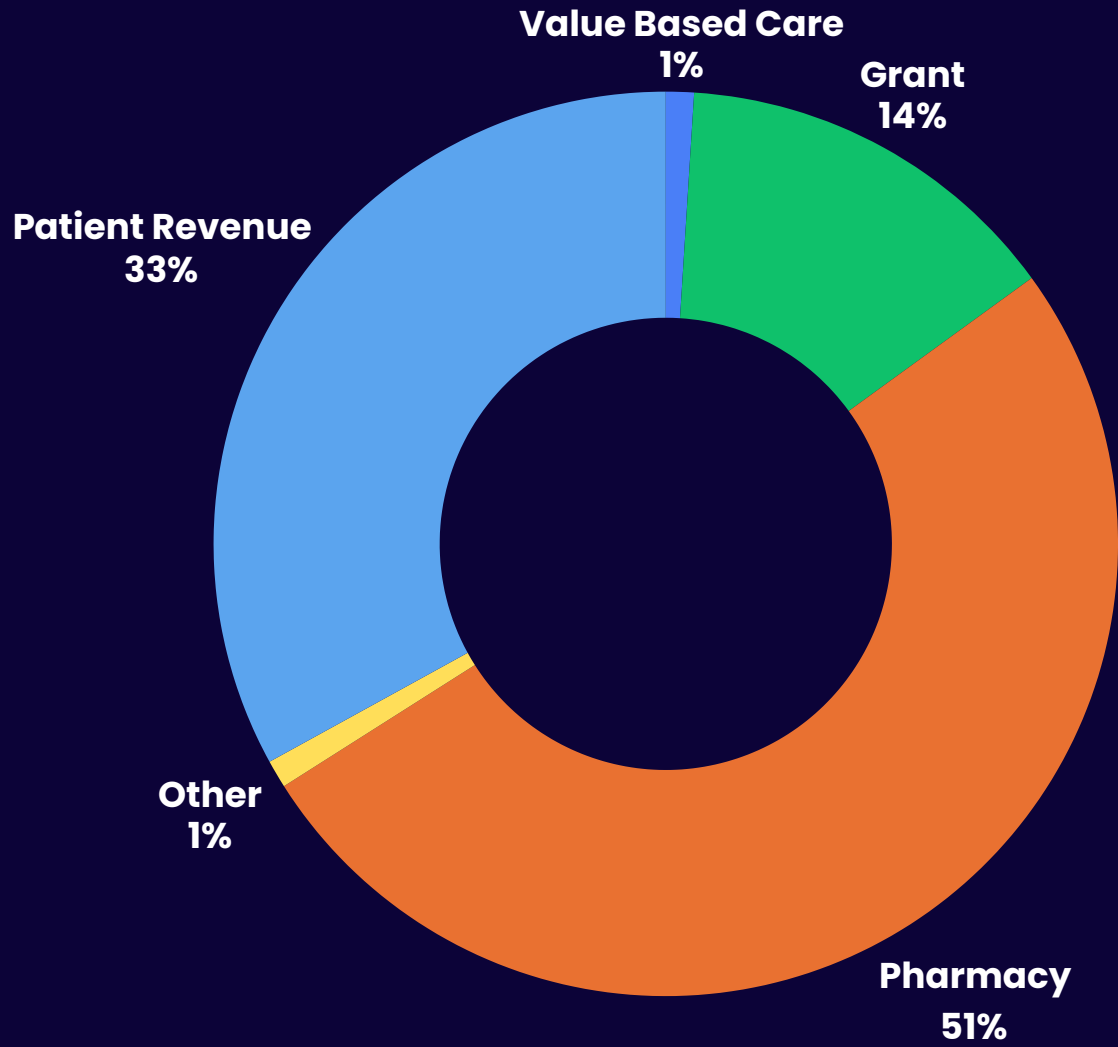
## Total Revenue & Expenses



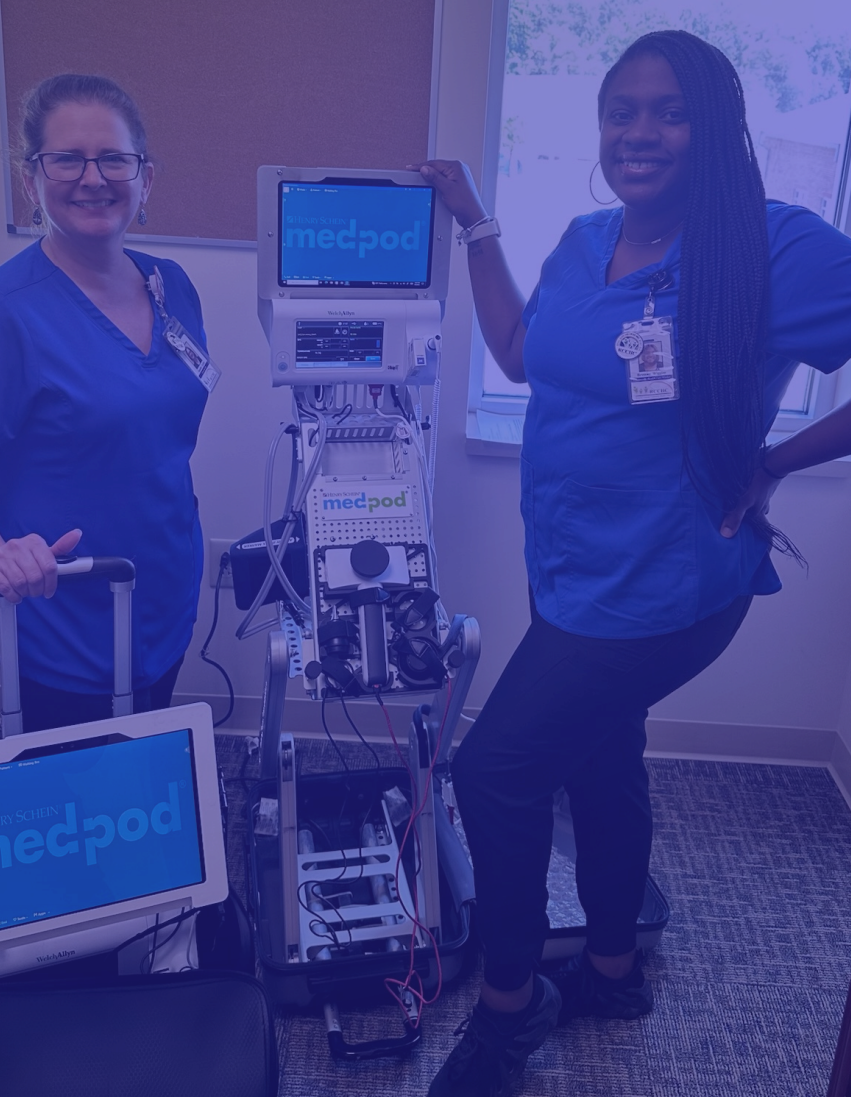
## Patient Payer Breakdown



# RCCHC Revenue Sources



# Our Team



# Employee Data

**90.5%**

**Retention over 2025**

**37**

**New Hires in 2025**

**53.6%**

**Employees belonging to an underrepresented group**

**36**

**Medical Providers, including Residents**

**207**

**Total Employees**

**85%**

**Of employees reside within our service areas**

# Our Providers

MICHAEL ALSTON, MD

KAREN BRIXON-HOLLOWAY, NP

CHARLENE BROWN, NP

CAROLINA CELADES-ERRANDO, MD

JORDAN CONNER, NP

FLORA DANQUAH, MD

JASPAUL DHANOTA, MD

KATINA ELEY-HARDY, PA

CARLA EURE, NP

JOSHUA EVANS, MD

AMANDA FIELDS, NP

ALAN GODDARD, PA

SARAH GRIFFIN, NP

CHRISTINA GRIFFITHS, NP

CATHERINE GRIMES, NP

KELBY HARRUP, PA

JACOB HEALTH, DDS

CHARLES HILL, NP

SUSAN HOGGARD, NP

BROOKE HUNTER, DO

GENIENE JONES, MD

JAMANDE JONES, MD

ROBERT JORDAN, NP

KATIE LANE, NP

WHITLEY LAWRENCE, NP

KATHRYN LESIEWICZ, NP

TERESA MORRIS, NP

GILBERTO NAVARRO, MD

IVAN NDAMUKONG, PA

RACHNA PATEL, MD

SAYANI PATRA, MD

DANH PHAM, DO

PAVRAN SAHOTA, MD

ZEEL SHAH, MD

SAIMA SHAWL, MBBS

URSULA SUTTON, NP

ROBERT VENABLE, MD

MARY-CHESTER WASKO, MD

AUDY WHITMAN, MD

MACKENZIE WILSON, FNP

# Our Board Members



**Sheila Vaughan Eley**  
*Board Chair*



**Andre Lassiter Sr.**  
*Board Vice Chair*



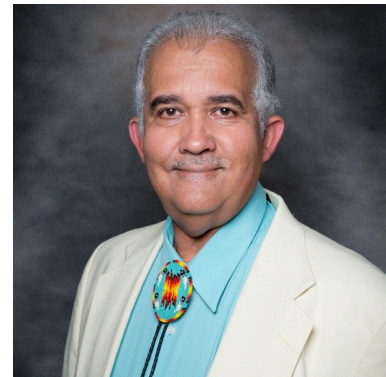
**Lillie Owens-White**  
*Advocacy Committee Chair*



**Viola Vaughan-Holland**  
*Development Committee Chair*



**Paulique Horton**  
*Board Treasurer/Finance Committee Chair*



**Terry Hall**  
*Board Secretary/Quality Improvement Committee Chair*



**Lynn Lane**  
*Governance Committee Chair*



**Shelia Porter**



**Deborah Morrison**



**Clif Smith**



**Erika Pagola**



**Sandra Woodard**



**Christopher Sumner**



**Rosemary Thomas**



**Catherine Parker**

# Our Executive Team



**Reuben Pettiford**  
*Interim Chief Executive Officer*



**LeAnn Howard**  
*Chief Financial Officer*



**Joshua Evans**  
*Chief Medical Officer*



**Brittany Pierce**  
*Chief Nursing Officer*



**Angela Kent - Mitchell**  
*Chief Pharmacy Officer*



**Kristin Futrell**  
*Senior Director of Human Resources*



**Michelle Lewis**  
*Senior Director of Operations*

# Community Recognition & Awards



THE STATE ATTORNEY

- STREAMLINE RECRUITMENT
- PRIORITIZE WORKER DEVELOPMENT
- INCREASE RETENTION

APPRENTICESHIP NC REGISTERS  
APPRENTICESHIP & PRE-APPRENTICESHIP  
PROGRAMS TAILORED TO MEET  
EMPLOYERS' NEEDS

CONNECT WITH US



# Our Awards



## RCCHC HONORED IN LOCAL COMMUNITY AWARDS

Dr. Jamande Jones was named *2025 Best Pediatrician* in this year's Best of the Roanoke-Chowan contest, receiving recognition through more than **40,000** community votes. This honor reflects strong community trust and appreciation for exceptional pediatric care in the region.

Additionally, RCCHC was recognized as Runner-Up for both *Best Medical Facility* and *Best Urgent Care*, underscoring the organization's continued commitment to accessible, high-quality care and service excellence across the communities we serve.



**DR. JAMANDE JONES, MD,**  
*Best Pediatrician, Winner*

# RCCHC HOLDS OPEN HOUSE AT AULANDER DENTAL AND PRIMARY CARE

This year, Roanoke Chowan Community Health Center (RCCHC) proudly hosted a successful Open House at our Aulander Dental & Primary Care site, welcoming community members, partners, and local leaders to celebrate expanded access to high-quality, integrated care in the region.

The event began with opening remarks and a special bench dedication honoring former CEO Kim Schwartz, recognizing her lasting leadership and significant contributions to strengthening RCCHC's mission and services.



RCCHC was honored to welcome remarks from distinguished speakers, including:

- Reuben Pettiford, Interim CEO, RCCHC
- Scott Hamilton, Golden LEAF Foundation
- Richard Jernigan, Pro Mayor of Aulander
- John Tayloe, Representative for U.S. Senator Ted Budd
- Sheila Eley, Board Chair



In addition, Mikayla Morris, Practice Manager (Dental/Medical), highlighted the critical importance of accessible dental and primary care services and the vital role this site plays in addressing the healthcare needs of the Aulander community.

This event underscored RCCHC's continued commitment to expanding access to comprehensive, patient-centered care and strengthening partnerships that support healthier communities.

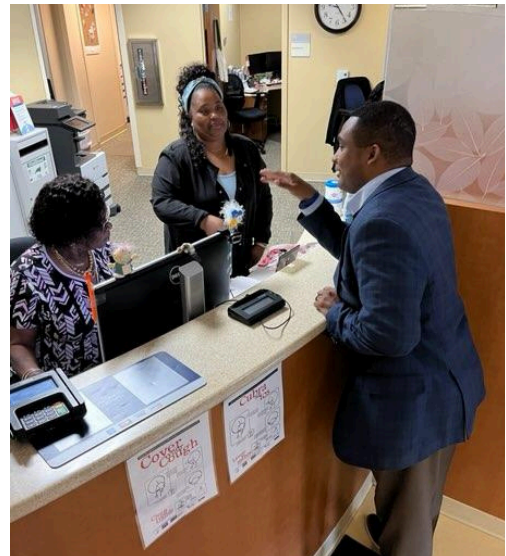
# REPRESENTATIVE DON DAVIS VISITS AHOSKIE COMPREHENSIVE CARE

Roanoke Chowan Community Health Center was honored to welcome Congressman Don Davis to our Ahoskie location for a meaningful visit focused on the future of community-based healthcare.

During his time on site, Congressman Davis toured our facilities, gaining firsthand insight into the comprehensive services we provide and the impact of our work across the region. Congressman Davis met with our administrative staff and engaged in thoughtful discussion with RCCHC's executive leadership team and Board of Directors.

The conversation centered on key issues affecting community health centers, including the importance of protecting and strengthening access to care, sustaining federal support, and addressing the evolving needs of rural and underserved populations.

This visit provided an important opportunity to highlight the critical role RCCHC plays in delivering high-quality, patient-centered care and to reinforce the value of continued investment in community health centers.



# RCCHC HONORS DR. COLIN JONES

## Celebrating a Legacy of Care – Dr. Colin Jones

Roanoke Chowan Community Health Center was proud to celebrate the retirement of Dr. Colin Jones, honoring more than 40 years of dedicated service to our community and the field of healthcare. Throughout his distinguished career, Dr. Jones has been a trusted provider, mentor, and advocate for patient-centered care.



For four decades, Dr. Jones cared for generations of families, building lasting relationships rooted in compassion, respect, and clinical excellence. His commitment extended beyond the exam room—serving as a steady and reassuring presence for patients and a valued leader among colleagues.

Dr. Jones played an integral role in advancing RCCHC’s mission, helping to expand access to care and strengthen the quality of services provided across the region. His dedication to serving rural and underserved populations ensured that countless individuals received the care they needed, regardless of circumstance.

During this special celebration, community members, patients, colleagues, and stakeholders gathered to share heartfelt stories and express their gratitude for the profound impact Dr. Jones has made. His legacy is reflected not only in the lives he has touched but also in the standard of care and compassion he leaves behind.

Dr. Jones’ legacy is one of service, trust, and excellence. His work will continue to guide RCCHC’s mission and inspire future generations of healthcare professionals.

On behalf of RCCHC, we extend our deepest appreciation to Dr. Jones for his extraordinary contributions and lasting impact. We wish him a joyful and fulfilling retirement.



# RCCHC SUPPORTS COMMUNITY THROUGH LOCAL COMMUNITY FOOD BANK

RCCHC continued its ongoing collaboration with the Albemarle Food Bank to support local food access initiatives. Monthly food distribution events were held on the last Wednesday of each month at the Ahoskie Amphitheater. From January 1, 2025, through January 31, 2026, these distributions reached a total of **475** households, serving **1,085** individuals and strengthening food access while promoting community wellness throughout the region.

During the holiday season, when uncertainty surrounding food assistance benefits created increased need across the country, RCCHC and the Albemarle Food Bank responded by providing food boxes and essential pantry staples to support families in the community.

The RCCHC Food Bank is fully supported and operated by dedicated staff volunteers who generously give their time to serve their community. RCCHC extends sincere appreciation to these volunteers for their commitment and the meaningful impact they make in addressing food insecurity and supporting local families.



## Food Bank Metrics



# Our Services



Primary Care



Pediatrics



Lab Services



Pharmacy Services



Medication Assistance Program



Diabetes Education



Agricultural Worker Outreach



Behavioral Health Services



Substance Abuse Services



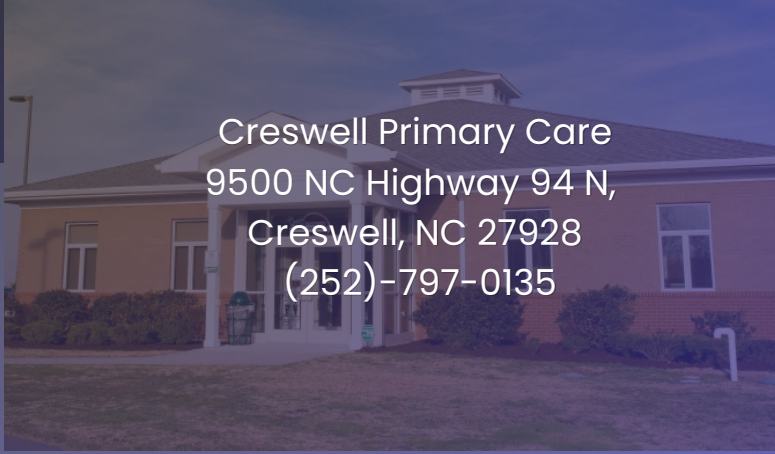
Care Management Services




Telehealth In-Home Monitoring




Dental Services




Creswell Primary Care  
9500 NC Highway 94 N,  
Creswell, NC 27928  
(252)-797-0135



Colerain Primary Care  
109 W. River St,  
Colerain, NC 27924  
(252)-356-2404



Murfreesboro Primary Care  
305 Beechwood Blvd.,  
Murfreesboro, NC 27855  
(252)-398-3323



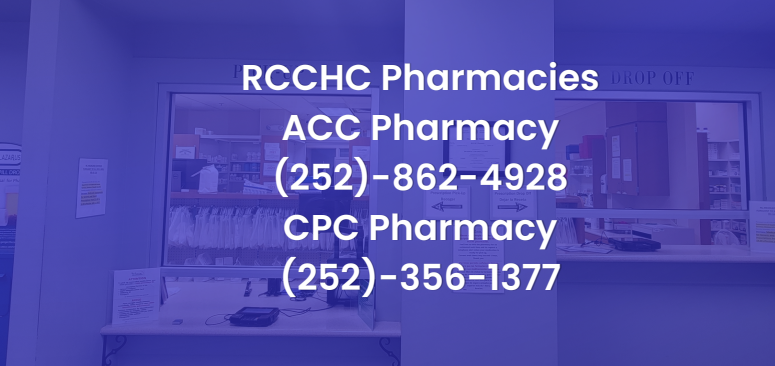
Woodland Primary Care  
108 W. Main St.  
Woodland, NC 27897  
(252)-587-3511



Aulander Dental and  
Primary Care  
312 S Pine Dr, Aulander, NC  
27805  
(252) 345-0191



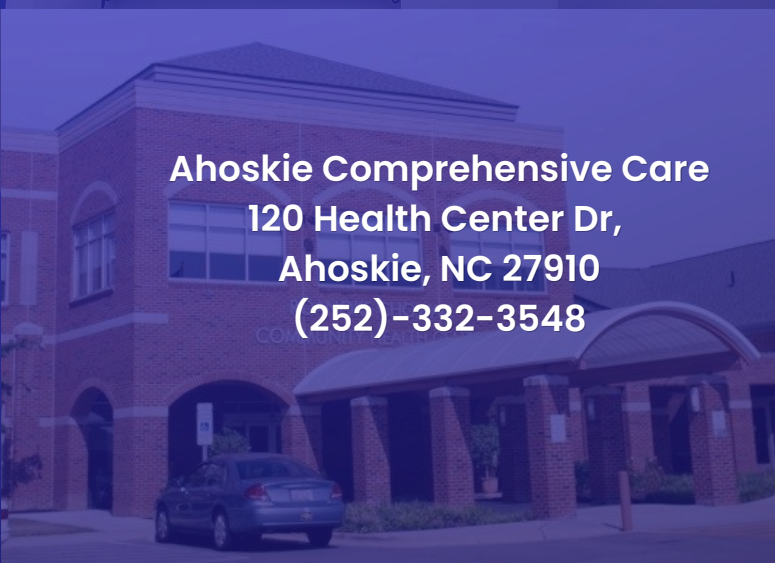
Hertford County  
School-Based Health  
Center  
(252)-398-4091 ext. 6310



RCCHC Pharmacies  
ACC Pharmacy  
(252)-862-4928  
CPC Pharmacy  
(252)-356-1377



RCCHC Mobile Medical  
Clinic  
(252)-332-3548 ext. 7050



Ahoskie Comprehensive Care  
120 Health Center Dr,  
Ahoskie, NC 27910  
(252)-332-3548



Roanoke Chowan Community Health Center is a Health  
Resources and Services Administration (HRSA) 330 grantee